



THE HEALTH AND WELLNESS OF OUR MALL COMMUNITY IS A TOP PRIORITY

AS WE BEGIN TO THOUGHTFULLY OPEN OUR CENTERS, WE ARE PRIORITIZING SAFETY AND RECOVERY. OUR COLLECTIVE ACTIONS IMPACT THE GLOBAL COMMUNITY AND WE ALL MUST DO OUR PART TO KEEP EACH OTHER SAFE. NONETHELESS, OUR MALL COMMUNITY HAS BEEN, AND WILL ALWAYS BE, A VITAL ECONOMIC ENGINE THAT FOSTERS A SENSE OF TOGETHERNESS EVEN WHEN WE MUST KEEP A SAFE DISTANCE.

PREIT'S COMMITMENT TO SAFETY AND SOCIAL DISTANCING

- We are limiting the number of shoppers in accordance with government restrictions and limiting to one entrance, as needed.
- Customer entry and exit will be separated and structured to facilitate social distancing and to monitor occupancy levels where required by governmental regulation.
- We are implementing a temporary parental escort policy.
- We have stationed several hand sanitizing locations throughout the property.
- Each facility has been thoroughly cleaned during our downtime and leading up to opening utilizing CDC-recommended disinfecting agents.
- Air quality inside our properties is being tested by an industrial hygienist prior to opening to confirm indoor air quality is equal to, or better than, outdoor air. We have also increased the proportion of outside airflow to Common Area.
- HVAC air filters have been replaced, water heaters have been purged and water lines have been flushed.
- Common area seating is being removed or dramatically limited.
- Food court seating has been eliminated at mall locations where this is required by governmental regulation. Where permitted, food court



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seating has been reduced and reconfigured to promote social distancing.

- Floor decals have been placed as a visual representation of social distancing in food courts and other common area queuing locations.
- In order to enforce the CDC's social distancing recommendations, our play areas are closed.
- Our housekeeping partners are enhancing our cleaning and disinfecting protocols, utilizing CDC-recommended disinfectant, PH7Q. Door handles and other high-touch surfaces will be disinfected frequently.
- Restroom use is limited and structured to facilitate social distancing to every other sink.
- Elevators are being limited to 4-occupants and customers are being advised to utilize social distancing on escalators.
- All mall personnel including security and maintenance personnel are required to wear masks or face coverings and gloves and are either self-reporting or having temperature screenings daily.

CUSTOMER RECOMMENDATIONS

WE WANT OUR CUSTOMERS TO BE COMFORTABLE AND FULLY INFORMED ON THE STEPS WE ARE TAKING AS WE REUNITE. WE HAVE SIGNAGE THROUGHOUT OUR SHOPPING CENTERS REMINDING THEM OF SAFE SHOPPING TIPS.

- Follow CDC recommendations.
- Wash hands for at least 20 seconds with soap and warm water and use alcohol-based hand sanitizer frequently.
- Refrain from touching your face.
- Practice social distancing — stay 6 ft apart!
- Wear a cloth mask or face covering.
- Stay aware of curbside pickup options.
- Keep others safe by staying home if you feel sick.

PREIT[®]

community

AT THE HEART OF IT ALL



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TENANT RECOMMENDATIONS

WE WANT OUR CUSTOMERS TO BE COMFORTABLE AND FULLY INFORMED ON THE STEPS WE ARE TAKING AS WE REUNITE. IT IS IMPORTANT THAT WE CREATE A SAFE AND COMFORTABLE ENVIRONMENT FOR OUR TENANTS TO DO BUSINESS AND OUR CUSTOMERS TO SHOP. HELP US SET AN EXAMPLE.

- Know the facts about government mandated limits on occupancy in your store.
- Sanitize frequently all frequently touched surfaces (e.g., countertops, door handles) with one of the following CDC-recommended products:
 - Quat-Stat 5
 - Fight-Bac RTU
 - Triforce
 - PH7Q
- Employees are asked to come through a separate entrance in the rear of the property which is identified to them prior to opening.
- Purge Water Heaters
- Flush Water Lines
- Staff should wear cloth masks or face coverings.
- Ask staff to self-monitor their temperature prior to arriving to work. Require employees to stay home if they have a temperature at or above 100.0 F or feel they have a fever.
- Monitor staff health. If they are diagnosed with COVID-19, feel ill and/or are symptomatic, they should not report to work. If they become ill at work, require them to notify you immediately so they can be isolated from others and sent home. Follow CDC guidance regarding symptoms and diagnosis, including when isolation is required and for how long if employees are symptomatic or diagnosed.
- Monitor staff exposure to other persons with COVID-19 diagnosis or symptoms. Follow CDC guidance regarding exposure, including when isolation is required and for how long if employees are exposed.



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TENANT RECOMMENDATIONS continued

- Allow frequent breaks for handwashing and ensure staff regularly wash hands following CDC protocols. Provide soap and water and alcohol-based hand sanitizer. Ensure that adequate supplies are maintained. Post the attached CDC guidance in the breakroom.
- Have alcohol-based hand sanitizer available in multiple locations in store and/or know where the nearest mall sanitizer is located.
- Provide tissues and no-touch disposal receptacles for use by staff.
- Mark off 6 foot distance on floor for customer queuing. Contact mall management if you wish to discuss common area queuing for your store.
- Add a plexiglass barrier to your cash wrap.
- Touchless payment options are preferred and recommended.
- Utilize our designated parking areas for Buy Online Pickup orders. The spaces will be marked and identified for you before opening.
- Keep up to date on federal, state and local requirements and guidelines and train all employees accordingly, including regarding safe work practices and steps for facilitating customer safety.
- If you see something of concern, report it immediately to mall management.
- Corporate inquiries can be sent to recovery@preit.com